

Welcome back to Pet Panache CAT Grooming! I am looking forward to seeing you again. Due to the contagious nature of COVID-19, there are new procedures in place to protect your cat, you and me. Cats can get COVID-19, but while they do not appear sick, they can infect other cats. Grooming will resume by appointment only, with compressive cleaning and disinfecting of tools, equipment and salon as and changes to procedures.

YOUR VETERINARIAN: Prior to their next groom at Pet Panache CAT Grooming, all cats must have had a health check-up within the last 12 months and be current with their recommended vaccines. Please send the documents and any photos through the link to WeTransfer on the website or snail mail to the address below.

DROP OFF: All cats must be brought in a carrier. At home, please thoroughly clean, rinse and dry your cat carrier before coming here. Remove any collars, harnesses, leashes from your cat and remove any towels etc. from the carrier.

The gate will be open and the door will be locked. Place your cat carrier on porch, knock and step back onto the walkway. After bringing your cat inside, I will call to discuss grooming options, preferred payment method and confirm your pick-up time.

PICK UP: Once you have arrived, I'll bring your cat out and sanitize the carrier gate and handle. Your next appointment will be texted/emailed to you.

PAYMENT: Please pay by e-transfer before you arrive to pick up your cat. If paying by cash, please put exact amounts in an envelope in the container on the porch. I will not be making change at this time. No Square debit payments will be accepted at this time.

Due to the additional time and effort now required to disinfect between cats and the purchase of a variety of new products, an additional \$2.00 will be added to your grooming charge.

Thank you!

Kathy

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